



NATTC LS Goodfellow FAQs



Fire Academy

1. **“How do I get a sponsor?”** The most efficient way to get a sponsor is to read your orders use the contact information provided. The earlier you reach out, the better we can help prepare you to be ready to train upon arrival. We also have a website with updated information providing contact information, reporting procedures, firefighter physical requirements, and academic and physical preparation resources (<https://www.goodfellow.af.mil/Units/Naval-Aviation-Technical-Training-Command-Learning-Site-Goodfellow/>).
2. **“How long will it take for me to class-up after I arrive?”** Once you check-in with Navy staff and receive your indoctrination brief, we will direct you to go to medical for your firefighter physical review. If your firefighter physical is found complete, you will enter a short waitlist. Students, on average, wait anywhere from 5-10 days to begin.
3. **“What will I be doing everyday while I am waiting to start class?”** After you check-in and are waiting for medical review and starting class, you will muster each morning for accountability and physical training with the “Fit-to-Serve” physical trainers. You will then be on standby to be recalled for administrative or medical tasks to prepare for your class-up.
4. **“What happens if I am late for class?”** If you miss 4 hours of lecture or one performance training, you will be rolled back to the most appropriate class and re-do every training occurrence. Additionally, each time you are late, you will physically muster for accountability with an instructor one day during the following weekend or your liberty may be restricted.
5. **“What uniform do I wear for graduation?”** Graduation is conducted in the Navy Service Uniform for E-6 and junior, and Khakis for E-7 and above. You will have a uniform inspection with your instructor in HAZMAT block to ensure you are ready.
6. **“Can my family attend graduation?”** Yes! Friends and family are welcome to attend your graduation ceremony. They must be escorted by an authorized DOD member to get on base.
7. **“What time does class start and end?”** Classes begin at 0600 and end at 1500. Lunch breaks are at instructor discretion dependent on training requirements.

8. **“How many times can I fail something before I am academically disenrolled?”** You have 3 failures in block 1 (EMR) and 5 failures across blocks 2-5 (fundamentals, suppression, HAZMAT, and ARFF) before you are disenrolled from training. They can be a combination of academic and performance testing. You will also be disenrolled if you fail the same objective three times and you score 64% or lower on the same exam twice.
9. **“What will I do every day if I am disqualified from training for any reason?”** Students not in training (SNITs) who are awaiting new orders will muster each morning with staff, be directed to self-PT, and assist with duties around the fire academy as needed until PCS.
10. **“What are the reasons I can be removed from training?”** You can be removed and disqualified from training for medical, academic, legal and disciplinary reasons. If you sustain an injury or illness that lasts a substantial amount of time with no projected resolution, reach the maximum number of allowed failures in training, have repetitive or serious issues with behavior or unprofessionalism or are placed in legal hold, you will be removed and disqualified from training.
11. **“What qualifications will I get during this course?”** Once you graduate, you will be a certified DOW Firefighter which includes emergency medical responder, CPR, firefighter 1, firefighter 2, HAZMAT awareness, and airport rescue firefighting (ARFF). You will also earn the Navy’s 786B NEC Fire Protection Apprentice.
12. **“I want to take the EMR National Registry test. How can I do that?”** If you would like to take the EMR National Registry exam after you graduate go to <https://www.nremt.org/EMR/Certification>, create an account and follow the instructions. Cost of exam is the responsibility of member or gaining command.

Medical

1. **“My firefighter physical will not be complete before I arrive at the academy. What do I do?”** DO NOT DETACH YOUR CURRENT COMMAND! Notify your chain of command and medical department of issue. Contact your detailer and ultimate duty station sponsor to delay your reporting long enough to complete and pass the physical. If you arrive with an incomplete physical, you will be disqualified from training and reassigned.
2. **“What happens if my firefighter physical is found incomplete after I arrive?”** If your firefighter physical is not found to be complete after medical review, you will be disqualified from training. Medical will issue a disqualification letter to our LCPO listing

all missing tests. The LCPO will then submit an AVAIL request to your detailer and notify your gaining command. Your original orders will be void. It will be between you, the detailer, and original command where you are assigned. The academy has no authority on location.

3. **“Can I go to sick call?”** Yes, absolutely; however, any student that is absent from class for a minimum of 4 hours or misses a physical objective, will be rolled back into the class behind their current. Communicate with your instructors to schedule best times for all medical appointments.
4. **“What happens if I get injured or sick?”** Students who are removed from training for LLD/SIQ periods will be rolled-back into a class coordinating with their chit. If a student sustains a sickness or injury causing a prolonged period of SIQ/LLD, they will likely be disenrolled and disqualified to continue training depending on prognosis from medical providers. Any student LLD or SIQ for 10 consecutive working days or longer will be reviewed for disqualification on a case-by-case basis.
5. **“Can I go to the San Angelo emergency room?”** Yes, absolutely. The base clinic is not an emergency room and does not provide emergency care. If you are in doubt and need to be seen urgently, go to the emergency room or call 911 for an ambulance. You must then notify a Navy staff member as soon as possible so we can support you.

Pay/Government Travel Card

1. **“My government travel card is declining when I try to pay the hotel. What do I need to do?”** Your government travel card must be placed in a “mission critical” status by calling the My Navy Career Center Assistance Line at 1-833-330-6622. It increases your card’s credit limit. Any additional issues should also be filtered through this assistance line and CITI Bank (using the number on the back of your card).
2. **“How much money do I get for food and housing while I am here?”** You are entitled to \$99 for lodging, \$64 for meals, and \$5 for incidentals each day during assignment to NATTC LS Goodfellow (as stated in the endorsement of your orders when you arrived). You will not receive this money until you file a travel claim with your ultimate duty station. That amount will be used to pay your government travel card PCS expenses in full. Keep all receipts for record.
3. **“What can I use my government travel card to pay for?”** You shall only use your government travel card for your hotel (Angelo Inn/CNA hotel) during your time here. The hotel must be paid for every two weeks. After your transfer, you can use your

government travel card for certain expenses while you are in direct transit to your next command.

4. **“When will I get paid for all my travel and PCS stuff?”** This is an intermediate stop for students who have a different ultimate duty station. You will complete a travel claim when you reach your new duty station after training. Make sure to keep all receipts for things you can claim. Ask a Navy instructor or staff member if you have any questions.

Goodfellow Air Force Base

1. **“Can I eat at the base galley?”** Yes, but it is not included and must be paid out-of-pocket. Do not use your government travel card. Navy students are encouraged to utilize the base commissary, local grocery stores, or dining establishments. You may keep food and cook in your hotel room. Ensure to check and follow your hotel’s rules and regulations regarding allowed appliances.
2. **“Where do I go for urinalysis?”** Urinalysis is conducted at IWTCM Navy Detachment building 420, 170 Vance Street.
3. **“How can I get mail sent to me while I’m here?”** Students can get a temporary P.O. Box assigned to them at the base post office. Take a copy of your orders when you apply.
4. **“Does the exchange carry Navy uniforms?”** As this is an Air Force base, there is an extremely limited quantity of Navy uniforms available. We encourage students to get a P.O. Box on base and order needed uniform items from the Navy Exchange website. San Antonio and Dallas, TX, are within the liberty radius and have uniform shops as well.
5. **“The Angelo Inn is saying there is no availability for my requested time of reservation. What do I do?”** Obtain a Certificate of Non-Availability from the Angelo Inn and make a reservation with a secondary hotel off base at the same rate. Students must make every effort to move back on base when a room becomes available. Each student must extend their reservation before their current one expires and run the risk of being moved to another hotel before graduation.
6. **“Can I go to the base gym?”** Yes, you may go to the base gym and wear Navy PTU or appropriate civilian attire.

Administration

1. **“What paperwork should I bring on my first day when I check in?”** Bring a copy of your orders that were stamped when you detached your last command, a copy of your most recent eval and/or letter of extension, a copy of your itinerary (if you flew to San Angelo), and your medical record. If your orders are to an overseas location, bring your passport. If your orders are accompanied overseas, ensure to have your family member’s passport numbers as well.
2. **“I am awaiting new orders after I was disenrolled from training. Can I contact my detailer now?”** If you are removed from training and are awaiting new assignment, do not contact your detailer until you are instructed by our LCPO. Administrative requests must be complete before they will be able to assist you.
3. **“Am I able to take the advancement exam while I am here?”** Yes. Provided you have completed the prerequisites of PMKEE and appropriate level of Leadership Development Course and can provide the certificates, you can take the exam if desired. Navy Instructors will canvas Navy students for eligible test-takers prior to the exam.
4. **“I need to do the Leadership Development Course to take the exam. Can I do that here?”** Unfortunately, we do not facilitate leadership development courses for students. The main priority of students is, and will remain, fire academy training. Anything that interferes with that training will not be supported. Contact your gaining command sponsor to inquire about availability after you arrive.
5. **“When will I get my eval after graduation?”** Your student evaluation will be emailed to your gaining command and/or your personal email through DOD safe website within two weeks of your graduation. Please reach out to us if there is a circumstance whether it is not received or needed earlier.
6. **“When can I check-out after graduation?”** Once the graduation ceremony is concluded, you will be free to depart. All administrative requirements will be completed prior to your graduation day. Your check-out sheet must be completed before graduation.
7. **“How much leave can I take after graduation?”** As stated in your orders, you are authorized up to 30 days of leave if you have at least a 30-day balance on your leave and earning statement. However, you must report to your command by the no-later-than date on your orders. Due to the nature of training, your graduation may get delayed therefore not allowing a full 30 days of leave between graduation and your report date.

Communicate with your gaining command if there is any reason you will not report on time after graduating.

8. **“Can I complete a PFA while I am in training?”** Yes. All students will complete a PFA (BCA and PRT) during each valid cycle. Scores will be recorded and entered into PRIMIS with our Command Fitness Leaders. Students who arrive during the open cycle and can prove previous completion will be exempt.
9. **“What if I need a waiver for the PRT?”** This academy is extremely physically demanding. If a student requests a waiver for the PRT they will be referred to medical for waiver and determine if they are physically cleared to continue training. If found unfit for training due to waiver, the student will be disenrolled and reassigned.
10. **“What happens to me if I get in trouble and put on legal hold?”** If a student is placed on legal hold, they will be automatically disenrolled from training. They will fall into the SNIT category and assist with academy duties until a determination is made regarding their case. Students will either be re-enrolled to complete training or disenrolled and reassigned.
11. **“I need to ship my car overseas after graduation. How do I do that?”** There is a Traffic Management Office (TMO) on base, building 423. Contact them at (325) 654-3702 for directions. It is the responsibility of the servicemember to make appropriate appointments and plans that coordinate with PCS requirements.
12. **“I have orders overseas and don’t have a passport. What do I do?”** Read your orders and determine what kind of passport is required (official or personal). There are multiple passport offices and United States Post Offices in the area to apply. You will not transfer to your overseas command until your passport is in-hand. You cannot travel on orders.
13. **“How do I contact my detailer?”** Log into MyNavy Assignment via my.navy.mil quick links. Your detailer’s phone number and email will be listed.

Leave, Liberty & Travel

1. **“Can I take leave while I am here?”** Leisure leave that interferes with training is not authorized. On long weekends (72-96 hours) you may request leave that extends beyond the 400-mile liberty radius no later than 14 days ahead. Emergency leave will be supported on case-by-case basis. Flight itineraries, leave and earning statements, and trips report must be included in the leave request.

2. **“I want to change my government flight that is scheduled after I graduate. How can I do that?”** Once you are issued an official ticket to your personal email, you can call the helpline listed on the email and make desired changes. You can request date and airport changes dependent on your travel plans. There may be additional costs for flights added while in a leave status not included in your direct travel to your next command. Your flight will not be able to be rescheduled for after your current no-later-than date on your orders.

3. **“Can I ride a motorcycle during my time in San Angelo?”** Yes. All riders must follow current DoW guidelines and provide a copy of their valid driver’s license, basic riders course and advanced riders course certificates to the LCPO and motorcycle safety representative upon arrival. You must comply with all base regulations regarding speed, PPE, and certifications. There are no rider’s courses available to students.

